

Refund Policy

What is your refund policy?

Once you have purchased a course, you will gain access to the entire course and course content within hours of purchase.

Non-Mentor Supported Course: No refunds

Mentor Supported Course: Refunds allowed (less \$100) – must meet certain criteria – read details below. Your online class will clearly state at the description level if it is supported by a mentor. Mentor supported courses tend to be longer in length, are typically at a higher price point, and are clearly marked “mentor supported”.

Therefore, we allow for refunds for mentor supported classes *only*. Our goal is to help our students reach their educational goals by ensuring they are satisfied with their courses. If you have any questions regarding this policy, or if you made a mistake in purchase on any online class, we encourage you to contact our team at registration.team@campusce.com.

We allow for refunds, less \$100, on Mentor Supported Classes *only* under the following circumstances:

Refunds are only allowed for Mentor Supported Classes if the student/user did not access any portion of the online course AND the student/user requests a refund, in writing via email within three business days from the date of the registration (email notification sent). There will be no refunds for mentor supported courses (or curricula) once a course has been accessed in any manner. If you have not accessed any portion of a Mentor Supported online class and request a refund in writing via email within three business days from the date of the registration (email notification sent), we will issue a refund for mentor supported classes (only) less an administrative fee of \$100.

For mentor supported classes *only*: Shipped course materials (books, study guides, CDs, Self-Study Kits, Videos, etc.), are refundable if package is unopened/unused, and if the package is returned at your own expense. There are no refunds for Kindle books or e-books. Additional restocking and shipping costs may apply to returned books.

Please understand that with the enrollment and accessing of your online course, you have read and agree to the aforementioned refund policy. Our goal is to help our student reach their educational goals by ensuring they are satisfied with their courses. If you have any questions regarding this policy, or if you made an error in purchase, we encourage you to contact our team at registration.team@campusce.com.